



CUSTOMER LOAD SHEDDING UPDATE

ZESCO STAGGERS LOAD SHEDDING OUTAGE PERIOD

ZESCO Limited has restructured the load shedding exercise by staggering each outage to a minimum Six (6) hour period. This entails staggering of the current 12 hours into six-hour break. The changed schedules are intended to provide customers some relief and will take effect on Monday, 9 January 2023 until further notice.

To this effect, the load shedding pattern is as listed:

23:00 hours – 05:00 hours

05:00 hours – 11:00 hours

11:00 hours – 17:00 hours

17:00 hours – 23:00 hours

Our customers are encouraged to look out for updated load shedding schedules in the print media and the ZESCO website www.zesco.co.zm. The schedules are also accessible via ZESCO's USSD Code (*3600#) and the Mobile App.

ZESCO deeply regrets the inconvenience load shedding has caused its customers. The Corporation remains committed to applying the best load management practices to minimize its impact.

As a safety precaution, our customers are advised to treat all supply lines to be live as power may be restored before the scheduled time.

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